



## **Hatchgate Software Ltd - Price List (2025)**

### **Ad-hoc Development or Technical Support**

**£85 per hour**

#### **Applies To: -**

- Customised data conversion routines
- New Mercury Systems customisations specific to your company only
- VPN configuration and remote connection issues
- Printer and printing issues
- Network, router and firewall issues
- Removal of virus infections
- Email / Internet issues
- Consultancy and general advice

### **HatchgateConnect (remote control software per pc)**

**£28 per annum**

#### **Mercury Systems**

##### **New custom report**

**£95**

##### **Additional workstation license**

**£325**

**+ annual maintenance**

**£10 per annum**

##### **ServiceWeb – annual server license**

**£90**

##### **Client software installation following pc crash/re-installation**

**£69**

##### **Server+Client software installation (including database engine)**

**£295**

#### **Mercury Mobile Engineer App**

##### **New device license**

**£180**

**+ monthly subscription fee**

**£15 per month**

#### **Standard Support Hours for On-Contract Customers**

Technical support via email and telephone is available Monday to Friday, from 8:30am until 5:00pm. Support is not usually available during weekends and bank holidays except by prior arrangement. Please note if support is provided outside of normal support hours, an additional fee may be charged.

All prices quoted above are exclusive of VAT.

Telephone: 07930 928401

Website: [www.hatchgatesecure.com](http://www.hatchgatesecure.com)